

ServiceNow Discovery gives you snapshots. Mugato gives you real-time. Get continuous, zero-touch discovery that keeps your ServiceNow CMDB accurate and up-to-date automatically. Our agentless discovery identifies and catalogs every IT, IoT, OT and public cloud device, application and interaction in your environment. If it has an IP address, we'll find it.

KEY FEATURE COMPARISON

	MUGATO®	servicenow
Automated discovery	✓ Yes	✓ Yes
Continuous data collection	✓ Yes	✗ Scheduled discovery only
Agentless discovery	✓ True agentless	⚠ Agentless & agent based
Manual tasks	✓ None	✗ Manual config required
Real-time data	✓ Minute granularity	⚠ Limited
Temporal data set	✓ Yes	⚠ Limited
Impact on performance	✓ No, zero touch	✗ Yes
Service dependency mapping (SDM)	✓ Included with license	✗ Separate license required
SDM implementation	✓ Automated w/ AI	✗ Manual tagging required
Price	✓ Predictable, per server	✗ Unpredictable, per asset

*"One of the best features is the automatic scanning. I'm confident that if a new server appears in my environment, **Mugato will catch it automatically** and show it in the dashboard."*

— IT Operations Coordinator

KEY DIFFERENTIATORS

Mugato has no impact on performance so it can run continuously, giving you a real-time picture of your landscape and temporal records with minute granularity.

Mugato uses real time data, behavioral-based intelligence and causal AI to automatically create graphical service dependency maps without any manual configuration.

Predictable pricing: Mugato delivers accurate and real-time discovery at a fraction of the cost, with no hidden fees for SDM/ADM capabilities or additional licenses.

SEAMLESS SERVICENOW INTEGRATION

Mugato doesn't replace your ITSM tools. It enhances them with accurate, real-time, highly granulated data that paint a far more accurate picture than any other solution.

Discover everything. Mugato discovers all devices, servers, applications, OS, connections and their relationships including the ones you don't know about.

Automated CMDB population. Mugato integrates seamlessly with ServiceNow to keep the CMDB reliable and up to date automatically.

Fast time-to-value. Mugato requires a one-time setup and runs automatically, mapping your IT infrastructure landscape within two weeks.