

TRUE AGENTLESS DISCOVERY

Mugato's agentless discovery automatically identifies and catalogs every server, workstation, device, application and interaction across your entire IT, IoT and OT landscape - whether on-premises, third-party hosted, or in any private or public cloud. If it has an IP address, we'll find it.

The Mugato collector is installed on a single VM and creates a real-time blueprint without introducing new attack surfaces or requiring ongoing maintenance. It uses protocols such as WMI for Windows and SSH for Linux, to work within your existing security boundaries with minimal read-only access requirements.

DID YOU KNOW?

Based on discovery with our customers, the most popular gaming console at large enterprises is the Nintendo Wii, with Xbox and PlayStation at a distant second and third.

WHAT SETS MUGATO’S AGENTLESS DISCOVERY APART

Automated

No manual tasks required, no scheduled discovery needed. Automatically capture changes as they happen

Continuous

Mugato monitors and scans your network 24/7, showing you near real-time data with minute granularity

Business context

Shows routers, firewalls, and infrastructure between servers, all explained through business services

THE REAL-TIME, FACT-BASED FOUNDATION

Traditional challenges	With Mugato
❌ Documentation that doesn’t reflect reality	✅ Self-documenting with behavioral intelligence
❌ Constant state of “we don’t know what we have”	✅ Answer “what we have” in real time
❌ Outdated CMDB leads to data trust issues	✅ Automated CMDB updates that always reflect reality
❌ Uncertainty about the IT landscape	✅ Complete visibility of the entire IT environment
❌ Difficulty connecting tech to business value	✅ Servers + connectivity + business context
❌ Siloed departments	✅ Single source of truth that feeds your other tools
❌ Unknown Unknowns	✅ All shadow IT and hidden dependencies revealed
❌ Projects disconnected from infrastructure reality	✅ Decisions and projects based on facts not assumptions

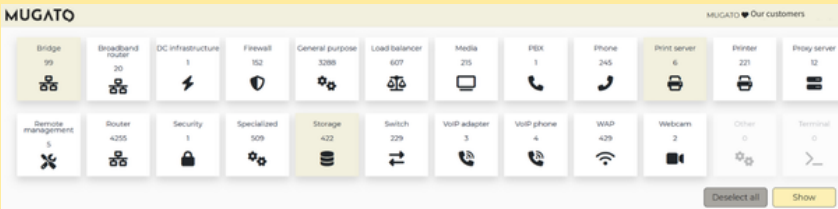
WHAT MUGATO DISCOVERS

Servers

Every server: virtual, physical, cloud or across any hypervisor. Automatically tracks metadata such as OS, resources, patch status and more. Your asset list always stays current.

Devices

Complete visibility across sites, cloud and regions. Routers, switches, firewalls, load balancers, WAPs, VoIP, printers, storage, endpoints, and shadow IT or rogue devices other tools miss.



All discovered devices automatically in one list

Applications & software

No libraries. No manual effort. Discover everything installed across every server: custom-code, off-the-shelf or third-party.

Operating systems

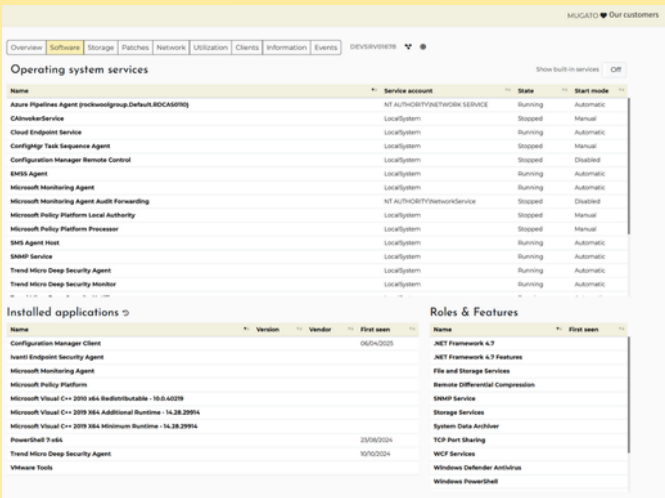
Through simple protocols (WMI, SSH), see every OS version, end-of-life dates, patch gaps and legacy systems ready to retire.

Connections

Every dependency automatically mapped: server to server, server to client, internal to external, known to unknown. Track history with minute-level granularity.

Security intelligence

Eliminate blind spots by discovering privileged accounts, service accounts, local admin rights and missing subnets.



See all your software, including OS, applications and roles.

KEY FEATURE COMPARISON

Features	MUGATO®	servicenow	Eracent	flexera	bmc helix
Automated discovery	✔ Yes	✔ Yes	✔ Yes	✔ Yes	✔ Yes
Agentless discovery	✔ Yes	⚠ Agentless & server-based	⚠ Agentless & server-based	⚠ Agentless & server-based	⚠ Agentless & server-based
Continuous data collection	✔ Yes	✗ Scheduled discovery only	✔ Yes	✗ Scheduled discovery only	✗ Scheduled discovery only
Manual tasks	✔ No	✗ Config required	✗ Config required	✗ Config required	✗ Config required
Real time data	✔ Yes	⚠ Limited	⚠ Limited	⚠ Limited	⚠ Limited
Temporal data set	✔ Yes	⚠ Limited	⚠ Limited	⚠ Limited	⚠ Limited
Performance impact	✔ No	✗ Yes	✗ Yes	✗ Yes	✗ Yes
Application & service dependency mapping	✔ Yes	✗ Separate licenses and manual tagging	✗ Separate licenses and manual tagging	✗ Separate licenses and manual tagging	✗ Separate licenses and manual tagging
Time-to-value	✔ Hours	✗ Months	✗ Months	✗ Months	✗ Months